This map shows the approximate locations of water shutdowns expected in Pioneer Square while the new main is installed as part of Center City Connector Streetcar construction. The number and duration of planned shutdowns will vary by location. Seattle Public Utilities will contact building managers and businesses in advance to help determine the best times to shut off the water.

Key
- **Future streetcar tracks**
- **Expected shutdowns**
- **No expected shutdowns**
- **Parks**
Frequently Asked Questions – Water Shutdowns

1. **Why do water shutdowns need to occur?** Before the Center City Connector Streetcar track work can begin, the existing water main must be relocated and replaced. This requires shutting off water to install and connect customers to the temporary and new water mains.

2. **What should customers expect?** Seattle Public Utilities (SPU) anticipates that customers will have their water shut off about 4 times in total while the new water main is being installed along the streetcar alignment.

3. **Who will be impacted?** During the first phase of utility construction, businesses and residents located on 1st Ave and on side streets from about S King St to Madison St will be affected by water shutdowns. More details about the boundaries of the shutdowns will be available as we get closer to construction.

4. **How long will the water be off?** SPU expects about 2 short (2 to 4 hour) shutdowns and about 2 long (8 to 10 hour) shutdowns depending on whether crews need to shut down the entire water main or individual water services. Individual impacts will vary.

5. **When will the shutdowns occur?** Shutdowns will occur at different stages of the water main work, starting as early as January 2018, and ending around December 2018 when the new water main is completely installed and in service for all customers between S King and Madison streets.

6. **What time of day will shutdowns occur?** SPU will work with building managers and businesses to determine the best time to shut off the water. SPU strives to find a time that has the least impact on most customers.

7. **How will I know when my water is scheduled to be shut off?** About 2 weeks before a water shutdown needs to take place, information will be shared with customers through email, flyers, and construction notices posted on the project website. SPU will hand deliver official shutdown notifications (door hangers) to impacted businesses and residential buildings at least 5 days before the shutdown.

8. **Is my water safe to drink after a water shutdown?** Yes. SPU conducts ongoing water quality tests to ensure your drinking water remains safe. If your water is temporarily discolored after the shutdown, run your cold tap for a few minutes until it clears.

9. **Will my water pressure change?** SPU will continue to supply normal water pressure throughout the water main work. If you experience a pressure problem, contact your building manager. SPU will work with building managers to determine if it’s an on-property or water system issue.

10. **Who do I contact with questions?** If you have questions about or experience problems with your water service, contact SPU’s 24/7 Operations Response Center at 206-386-1800.

If you have questions about the streetcar project overall, contact the Seattle Department of Transportation at centercitystreetcar@seattle.gov or (206) 400-7578. You can also sign up to receive project updates at seattlestreetcar.org/centercity.htm.